# Chater Lodge



#### General Manager Focus



### Round up of recent and upcoming events

We have had a wonderful year so far, welcoming new members of the team and residents' for both long term and short breaks. Mike our resident ambassador continues to be an amazing asset to the residents providing feedback to the management team and setting out agendas for our monthly residents' meetings.

The home has received internal and external inspections recently with fabulous results and feedback coming through to the team. We appreciate all feedback received to allow us to continuously learn and drive forward in being the best we can be and of course to recognise the amazing team we have here at Chater Lodge.

Coming up we have some lovely events planned and are hopeful we can get outdoors near and far on the minibus when the summer sun is shining.

If there are any suggestions or requests for activities please do not hesitate to put them forward, I hope to see you at our next family and friends meeting on the 17<sup>th</sup> September.

#### Dates for your Diary

See what we have coming up in July

July

4<sup>th</sup> July – Elvis Impersonator

7<sup>th</sup> July – World Chocolate Day

11<sup>th</sup> July – Art Exhibition

13<sup>th</sup> July – World Picnic Day

20<sup>th</sup> July – Family Games Afternoon

27<sup>th</sup> July – Charity Car Wash





### St Patricks Day!

Residents and family and friends joined together to celebrate the patron saint of Ireland St Patrick.

Residents and their families indulged in delicious Baileys rainbow cakes and Guinness cake made by the fabulous kitchen team, while The Guinness flowed, drank out of leprechaun hats, followed by lots of shenanigans had by all.

#### SPOTLIGHT ON...

Residents and their families enjoy the Easter celebrations, which started with a Good Friday coffee morning were family members and their loved ones indulged in homemade hot cross buns, followed by Easter crafts on the Saturday and Easter fun in the grounds with a fabulous Easter egg and Bunny hunt All residents received an Easter gift and many reminisced that it was the only day they were allowed to eat chocolates for breakfast.



#### What we've been up to...



#### RAF surprise for Eve

WAAF servicewomen, Eve Hillier, a 97 year old resident at Barchester's Chater Lodge was presented with her war medal in a surprise ceremony. Eve never received her medal and so her family contacted the RAF to find out if it was possible. We were delighted when Wing Commander Nicola J Duncan MA MCIPD, Station Commander from RAF Wittering kindly agreed to award Eve her medal in a surprise ceremony today.

#### National Gardening Week

Residents have celebrated National Gardening Week. Our residents joined Matt to celebrate this event, this event is an annual event in the United Kingdom that celebrates the joys of gardening and encourages people to get outside and start planting.



let's talk facebook

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<u>www.facebook.com/Barch</u> <u>esterChaterLodge/</u>

Here is one of our favourite stories we published in spring...

"Yesterday we marked the anniversary by celebrating in style, our home was decorated with in bunting and flags. Residents enjoyed being entertained in our Memory Lane community by the amazingly talented Alan Jackson vintage singer. It was a fabulous day, enjoyed by all, flags were flying and hands clapping and feet tapping"

# NEWS FROM IN AND AROUND Chater Lodge

#### Help us celebrate

We have upcoming Birthdays and the quiet lounge can booked for friends and family to spend special time with loved ones.

The employee of the month scheme continues in which we reward a staff member who has gone above and beyond with a certificate and a £25 Love2Shop voucher- the nomination forms and post box are in the foyer area. All nominations from family and friends are much appreciated.

The Coffee Mornings every Friday have been a real success and will continue, please feel free to come along and join the fun.

## Thank You

From all the team at Chater Lodge we'd like to say a big thank you to all of our residents and relatives who have reviewed us. We'd love you to leave us a review if you haven't already on Google or <u>Submit a Review - Barchester</u> <u>Chater Lodge Care Home</u>

#### Celebrations in our home

Our resident ambassador Michael awarded our head of housekeeping Lesley Employee of the Month for April. Lesley has been nominated by not only the team but by family members who have said that the care and compassion she has shown towards our residents is truly appreciated.

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