

# Chater *Whisperer*

Autumn  
newsletter

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## *Hello and Welcome!*

As discussed in recent residents and relatives meetings there are still some plans we are hoping will come into fruition by the end of the year. This includes the redecoration and lighting works on the first floor elderly frail community.

Following resident's vote the ground floor community will be renamed Honey Pot Lane and the first floor community will be renamed Robin's Nest. Our Memory Lane community will remain the same.

We have plenty of activities planned over the coming months and will be taking residents into the community as well as bringing the local community into the home.

The residents Christmas party this year will be held on a weekend so we hope more of you will be able to join us.

As always thank you for your feedback and support.

General Manager  
**Zoe Postgate**



**Chater Lodge Care Home**

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# News in and around *Wheatlands*

## Zoo Lab

We were thrilled to see the return of Zoo Lab to Chater Lodge. As always our residents enjoyed the chance to get up close and personal with all creatures scaly and scary. Learning about these exotic species always proves fun and interesting. We look forward to welcoming them back in December.

## Sensory bus

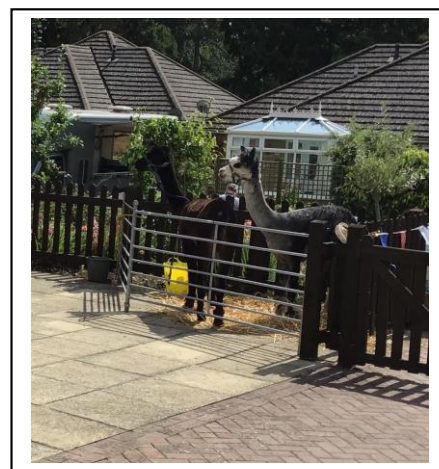
We have been extremely lucky to have the Linkage Sensory Bus visit us for 6 weeks this year. This is a Lottery funded service which comes every Friday with a different theme for our residents to enjoy. With Space, Sea and Garden themes so far we can't wait to see what's coming next.



## Summer Fete a big success

Our annual summer fete was amazing this year. With Alpaca's, stalls, music from the fabulous Nice & Easy and some amazing prizes won in our grand raffle we managed to raise over £600 for the residents fund. Thank you to all who attended or donated.

Thank  
You



## Cinema Trip

One of our ladies put in a request via our wishing tree for a trip to the cinema. She chose the new Downton Abbey movie so as part of our make a wish come true scheme we booked tickets and headed off with three residents in total to Peterborough Showcase cinema. A lovely afternoon was had by all followed by a McDonalds on the way home.



# News in and around *Chater Lodge*

## Weekly Activities

Our Activities team have been delivering a varied and fun weekly program including Arts & Crafts, Ballgames, Chair exercise, sing-a-longs, dancing, cookery, i-pad learning development, men's club, reminiscence therapy, pet therapy, manicures and more. We have lots planned for upcoming months and some wonderful entertainers booked.



## Bonfire Night

Remember, remember the 5<sup>th</sup> of November! Why not join us for fireworks this year with hot dogs and jacket potatoes.

## October Events

Please come and support us on Oct 12<sup>th</sup> from 3pm for a talent show to raise money for the air ambulance service and on Oct 19<sup>th</sup> for our open day. This year's theme is wear it pink for breast cancer awareness

## Christmas

Christmas at Chater is a busy and wonderful time. We have started planning and so far events are as follows.

Reindeer visit at 11am on 8<sup>th</sup> December.

Christmas Party on 21<sup>st</sup> December.

Christmas Panto on 4<sup>th</sup> January.

As always everyone is welcome and we'd love to see you all.

Please let us know if you're planning to take your loved one home for Christmas or if you'd like to join us for Dinner over the Christmas period.

## Halloween

Trick or Treat! We will have spooky treats, decorations and pumpkin carving on 31<sup>st</sup> October. Staff will be encouraged to dress to scare. We'd love to see you with or without costumes.





# A few words from *Barchester*...

## 'Excellent' Result for Canmore Lodge

Staff and residents at Canmore Lodge Care Home in Dunfermline are celebrating their recent Care Inspectorate Report result, where they scored an overall 'Excellent' after receiving a score of 6 for supporting people's well-being, and 6 for how well the home supports and plans care. The report follows the home's recent success on carehome.co.uk where Canmore Lodge achieved a perfect 10/10 rating. Currently only 1.5% of Scotland's care homes for elderly people have an overall 'Excellent' rating, making Canmore Lodge ranked among the best in the country.



## Follow us on social media!

Keep up-to-date with the latest news and stories from us and see pictures of life at Barchester homes by following us on Twitter and Facebook:



@Barchester\_Care



/BarchesterHealthcare

## 2019 Barchester Care Awards

The Barchester Care Awards is an annual event that showcases the very best that Barchester has to offer. The Care Awards celebrates the fantastic individuals who work and volunteer in Barchester care homes across the UK; and also has a category devoted to recognizing the beautiful outdoor spaces tended by residents and staff members.

Our Divisional Winners have already been named, and the award ceremony will be held in Manchester on 3<sup>rd</sup> October, when the National Winners will be announced. Good luck to all our Divisional Winners and thank you to everyone who took the time to make a nomination.

BARCHESTER  
**CARE AWARDS**  
*Amazing people*

## Barchester Nominated for 3 Laing Buisson Awards

Barchester is proud to have been named as a finalist in 3 Laing Buisson Awards categories: 'Residential Care (Larger Organisation)', 'Property Developer' and 'Property Investor'. The ceremony will take place on Wednesday 13<sup>th</sup> November 2019 at Park Plaza Westminster Bridge, London, where the winners will be announced.

This year, the awarding body received a record-breaking number of nominations for every single category, with over 400 entries in total.

Last year, we were delighted to take home the 'Property Developer of the Year' award, and Barchester CEO, Pete Calveley was recognized for his amazing work in the care sector by being presented with the 'Outstanding Contributions to Care' award.



## Barchester Holds Key to Future Care

Barchester recently received the keys to Mortain Place in Eastbourne, enhancing our portfolio of care homes.

Lesley Standing, the General Manager of Mortain Place was delighted to accept the keys to the latest 80-bed property on Pevensey Bay Road from the Project Construction Manager Mark Tomalin, from McGoff Construction.

Mortain Place will provide personalised residential and dementia care for 80 older people in the neighbouring community, and will open its doors to residents in October.

Barchester will also be opening another care home in 2019: Trinity Manor in Sherborne. This service will offer dementia and residential care for 64 residents.

