

Mount House *Whisperer*

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Hello and Welcome!

We are very proud to announce that the CQC visit went very well with greens across the board and an overall good, a massive achievement for all the team.

I am very proud of the team, they continue to come with new activities and parties in the home for all residents, families and professionals.

We are also looking for any green fingered people who would like to help with a bit of gardening, we have been so focused on the CQC that the garden has been over looked.

We have many plans, with the center court yard becoming a sensory garden and then having themes around the whole garden, with colorful seating, defined borders and lovely flowers and shrubs.

On a personal note, I would like to thank everyone for their continued support throughout the Mount House & Severn View.

General Manager
Claire Cowper



The Mount House & Severn View

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News in and around *Mount House*



2019 Barchester Care Awards

The Barchester Care Awards is an annual event that showcases the very best that Barchester has to offer. The Care Awards celebrates the fantastic individuals who work and volunteer in Barchester care homes across the UK; and also has a category devoted to recognising the beautiful outdoor spaces tended by residents and staff members.

Congratulations to Becky Lewis, Home Administrator who will be attending the award ceremony on 3rd October in Manchester. Becky was nominated as our Divisional Customer Services Champion. Good luck to Becky and thank you to everyone who took the time to make a nomination.



Employee of the Month

Our Employee of the Month for August 2019 was David Pugh, Head of Maintenance.

Dave had the highest number of nominations on record this year from Residents, Relatives & Staff members. Dave has been nominated for his continuous hard work, dedication and passion. Dave always puts our residents first and works extremely hard.

Congratulations Dave & enjoy your gift voucher!



Care Home.co.uk

Carehome.co.uk is the UK's leading care home review website. It's the care industry's equivalent of Trip Advisor. If you are pleased with the care you or a loved one are receiving at a Barchester home or hospital, please consider sharing your experience with others who are looking for good quality care by submitting a review.

You can pick up a review card to fill in from Reception, or you can go to www.carehome.co.uk and select the Mount House & Severn View to submit a review online.



News in and around *The Mount House*

Bonfire Night

Join us at the Mount House and Severn View on Tuesday 5th November 2019 to celebrate Bonfire night!

- ✚ Amazing Fire Work display
- ✚ Hot chocolate & marshmallows
- ✚ Buffet style tea

All welcome from 4:30pm onwards!

Halloween

Join us at the Mount House and Severn View on Thursday 31st October to celebrate Halloween.

- ✚ Fancy Dress Competition – Spooktacular prizes to be won!
- ✚ Musical entertainment
- ✚ Halloween themed-tea

All welcome 2pm – 4pm!

RAF Cosford

On 30th August 2019, Emma Darley, Jodie Driver from the Activities Team & Dave Pugh, Head of Maintenance visited RAF Cosford with our residents from the Mount House & Severn View.

During the visit, our residents enjoyed a lunch out, refreshments & touring around the museum.

This was also in aid of 'Make a Wish' for two of our gentlemen who wished to visit RAF Cosford again; one had never visited before and the other gentleman wanted to return after 30 years!



News in and around *The Mount House*



Activities & Events

October 2019

World Hospice and Palliative Care Day

12th October 2019

Specialist visit from Hospice Outreach Nurse

Wear it Pink Day

19th October 2019

Join us to wear it Pink; best dressed competition

Cake stall – all donations to Breast Cancer UK

Diwali

27th October 2019

Candle & Clay Pot Making to celebrate the Festival of Light

29th October 2019

A trip out to Malpa's Pumpkin Farm & Pumpkin

Carving in the afternoon

Halloween

31st October 2019

Join us at the Mount House & Severn View for a Spooktacular Evening and Halloween Fancy Dress Competition

Weekly every Wednesday at 2:30pm

Bible Readings with Owen and Martin

Weekly every Thursday at 3:30pm

Mount House's Vintage Tea Party!

Fortnightly every Thursday 6pm – 7pm

Ladies & Gentleman's Club

Join us for dominoes, card games, alcoholic refreshments & nibbles!

November 2019

Bonfire Night

5th November 2019

Join us:

- Hot Chocolate & Marshmallows
- Fire Work Display
- Bonfire & Sparklers

8th November 2019

Creating a Remembrance Wall

Remembrance Sunday

10th November 2019

Special Service & Silence for those fallen

Kindness Day

13th November 2019

#PostCardsOfKindness

World Diabetes Day

14th November 2019

Diabetic tasting

Children in Need 2019

15th November 2019

Pudsey-themed events!

Fancy Dress Competition & Cake Stall to raise money

Thanks Giving

28th November 2019

The big Lunch

All relatives & community invited

Discussion of thankfulness

Come & Join us!

All welcome!

A few words from *Barchester*...

'Excellent' Result for Canmore Lodge

Staff and residents at Canmore Lodge Care Home in Dunfermline are celebrating their recent Care Inspectorate Report result, where they scored an overall 'Excellent' after receiving a score of 6 for supporting people's well-being, and 6 for how well the home supports and plans care. The report follows the home's recent success on carehome.co.uk where Canmore Lodge achieved a perfect 10/10 rating. Currently only 1.5% of Scotland's care homes for elderly people have an overall 'Excellent' rating, making Canmore Lodge ranked among the best in the country.



Follow us on social media!

Keep up-to-date with the latest news and stories from us and see pictures of life at Barchester homes by following us on Twitter and Facebook:



@Barchester_Care



/BarchesterHealthcare

2019 Barchester Care Awards

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Our Divisional Winners have already been named, and the award ceremony will be held in Manchester on 3rd October, when the National Winners will be announced. Good luck to all our Divisional Winners and thank you to everyone who took the time to make a nomination.



Barchester Nominated for 3 Laing Buisson Awards

Barchester is proud to have been named as a finalist in 3 Laing Buisson Awards categories: 'Residential Care (Larger Organisation)', 'Property Developer' and 'Property Investor'. The ceremony will take place on Wednesday 13th November 2019 at Park Plaza Westminster Bridge, London, where the winners will be announced.

This year, the awarding body received a record-breaking number of nominations for every single category, with over 400 entries in total.

Last year, we were delighted to take home the 'Property Developer of the Year' award, and Barchester CEO, Pete Calveley was recognized for his amazing work in the care sector by being presented with the 'Outstanding Contributions to Care' award.



Barchester Holds Key to Future Care

Barchester recently received the keys to Mortain Place in Eastbourne, enhancing our portfolio of care homes.

Lesley Standing, the General Manager of Mortain Place was delighted to accept the keys to the latest 80-bed property on Pevensey Bay Road from the Project Construction Manager Mark Tomalin, from McGoff Construction.

Mortain Place will provide personalised residential and dementia care for 80 older people in the neighbouring community, and will open its doors to residents in October.

Barchester will also be opening another care home in 2019: Trinity Manor in Sherborne. This service will offer dementia and residential care for 64 residents.

